



March 9, 2020

Dear Sprouting Melodies Families,

Roman Music Therapy Services is attending closely to the news and updates regarding the novel Coronavirus outbreak (COVID-19) and monitoring the information provided by the Centers for Disease Control and Prevention (CDC) and the Massachusetts Department of Public Health to ensure that we are doing everything possible to prevent the spread of illness and to mitigate any risk factors.

Our organization prioritizes the health and safety of both our clients and our staff. I can assure you that our team is taking every precaution possible to help prevent the spread of illness. This includes:

- Frequently washing hands with soap and warm water for 20 seconds, especially before and after all client contact and music therapy sessions. If soap is unavailable, alcohol-based sanitizers will be used.
- Avoid touching of eyes, nose, and mouth.
- Staying home at the first sign of symptoms or illness and rescheduling, finding coverage, or cancelling sessions as necessary. Our staff members are to remain home for at least 24 hours after having a fever without taking fever-reducing medication, or showing symptoms of a fever (headache, chills, feeling warm).
- Continuing to use EPA approved, hospital-grade disinfectant wipes to clean and disinfect instruments and session materials after each use.

If you or your little one is sick, please stay home and take the time you need to recover. We offer make-ups that you never lose, so there's no need to worry about missing out on Sprouting Melodies! Although we do our best to honor every single session, we will continue to make everyone's health and safety our top priority, and we thank you for your understanding if we need to cancel or reschedule Sprouting Melodies classes during the weeks ahead.

We work with many individuals with complex, special health care needs and we appreciate your support and partnership as we work to maintain access and minimize interruption to services for everyone.

Thank you for your partnership and cooperation during this time.

A handwritten signature in black ink that reads "Meredith R. Pizzi, MT-BC".

Meredith R. Pizzi, MPA, MT-BC
Executive Director